

Certification training programs are available from Bently Nevada



by Les Wright
Technical Training Manager
Bently Nevada Corporation

If your company has just gained, or is planning to gain, certification under ISO 9000/9001, our program can help you meet your certification training requirements.

Paragraph 4.18 of ISO 9000/9001 - Training states:

The supplier shall establish and maintain procedures for identifying the training needs and provide for the training of all personnel performing activities affecting quality. Personnel performing specific assigned tasks shall be qualified on a basis of appropriate education, training and/or experience, as required.

That simply means it is a company's duty to prove employees and suppliers meet standards of performance. Obviously, the company must first establish or

accept standards for work performance for employees and suppliers. These standards may be derived from a generic industry standard and then modified to match the duties actually performed by these two groups.

Certification usually applies to a written statement, especially one carrying a signature or seal from a competent authority. This authority attests that something is true or will meet a standard. The standard against which a person's performance, or a piece of equipment's performance is measured, is the key. The definition of certification implies that the standard is established by a competent authority who also determines if the measured performance meets the standard.

We have become a competent authority through:

1. Research done by Bently Rotor Dynamics Research Corporation to develop practical solutions to machinery behavior problems.
2. The combined, worldwide experience of Bently Nevada Machinery Diagnostic Services personnel in data collection and machinery condition analysis to provide solutions or recommendations for problem correction.

3. Thirty-seven years of experience manufacturing and installing vibration monitoring instruments and systems.

Bently Nevada's training programs can teach your personnel the necessary levels of knowledge and skill they need to perform their job. We are also qualified to act as a competent authority to determine if your employees are meeting the standards of performance you have assigned to specific job descriptions.

We offer two types of certification:

1. **Standard, worldwide seminars** - We will administer knowledge and skill testing to determine if an attendee has met established standards for passing our courses. The test and results will be supplied to the attendee and his manager, so the results can be applied appropriately to the participant's job description.
2. **Courses offered at your job site** - Bently Nevada personnel will come to your facility, so we can understand the job description/standards of performance you have assigned to your personnel. We will evaluate their performance against your established standards, certify that they meet the standards you have established, or recommend and perform training needed to add to their capabilities. Once training is completed, your personnel will be reevaluated to be sure they now meet your standards. If desired, we will reevaluate certified personnel to give you proof that employees are updating the skills and knowledge needed for your facility. We can also help you establish standards of performance appropriate for your personnel.

By offering this training certification, we hope to solve your business problems in a meaningful manner. In this case, by providing certification which meets your needs and is tailored to the actual work being performed by your employees. ■